

Subject: **Fwd: MNP New Proposal of TRAI**

To: spunnose <spunnose@yahoo.com>,
tomar.ashok <tomar.ashok@gmail.com>,
rachna mathur <rachna.trai@gmail.com>

Date: 27/09/17 10:37 AM

From: "Sanjeev Banzal,Advisor TRAI" <advmn@trai.gov.in>

----- Original Message -----

From: **Vishnu Joshi** <vnjoshijaipur@gmail.com>

Date: Aug 19, 2017 12:02:39 PM

Subject: MNP New Proposal of TRAI

To: advmn@trai.gov.in

Cc: trai.mn@gmail.com

Dear sir,

With reference to above, I advise that most of the time donor operators reject the MNP for outstanding dues.

Therefore, once Customer initiates MNP request, the Donor operator should immediately intimate customer by way of SMS if any amount is outstanding. On deposit of these outstanding customer should again initiate MNP process by sending SMS to 1900.

MNP code should be generated only when there is no previous bill is unpaid. So that for this reason MNP is not rejected.

Regards

VN Joshi
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