



**Mr. Tejpal Singh**  
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Tejpal Singh has more than 25 year experience in telecom and IT field. Currently he is working as Advisor(Quality of Services) with Telecom Regulatory Authority of India (TRAI) at New Delhi. At TRAI, he is responsible for setting the standards for quality of service in India and monitoring their compliance. TRAI has notified new QoS standards recently on 2<sup>nd</sup> August 2024.

Before joining TRAI in January 2023, Tejpal Singh was handling the work of numbering resource administration in Ministry of Communication. During 2010 to 2013, he has played an important role in implementation of AADHAAR project which is considered to be the largest biometric based identity management system in the world.

Between 2000 to 2010, he has been instrumental in planning and implementation of IT and new technology projects in State owned telecom service provider. In BSNL, he has implemented Intelligent Network and Convergent Billing Systems for fixed line services. He was also responsible for planning, development and implementation of customised pan-India centralised Network Management System for BharatNet project.

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