## Information note to the Press (Press Release No. 27/2012)

For Immediate release

## **Telecom Regulatory Authority of India**

TRAI issues the Standards of Quality of Service parameters for 3G Voice Calls

**New Delhi, 7 May, 2012**: TRAI today issued the Standards of Quality of Service of Basic Telephone Service (wireline) and Cellular Mobile Telephone Service (Amendment) Regulations, 2012, laying down the network related Quality of Service standards for the 3G Networks coveringvoice calls. These regulations have amended the existing Quality of Service parameters for Cellular Mobile Telephone Service relating to network quality, prescribed through the Standards of Quality of Service of Basic Telephone Service (wireline) and Cellular Mobile Telephone Service Regulations, 2009 dated 20<sup>th</sup> March, 2009.

TRAI, after considering the Quality of Service requirements for 3G networks, felt that in the case of voice service provided by the 3G Networks the existing network related Quality of Service parameters would suffice, except that the nomenclature for some of the terms used in the existing regulations and the measurement methodologies would be different. TRAI has, accordingly, issued the amendments to the regulations.

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