

To,
Shri R.S. Sharma, Chairman, TRAI
Mahanagar Doorsanchar Bhawan
(next to Zakir Hussain College)
Jawaharlal Nehru Marg (old Minto Road),
New Delhi: 110 002

Reference: Forcing IUC continuation on customers

Sir,

I am a 4G customer. As I understand for my voice calls, voice go as data and that it does not cost anything for transmission and termination of call because only miniscule data is used for voice calls.

I also understand that most of the world has migrated to 4G and 5G technology where voice is a small and insignificant part of data transfer. Only third world countries are using 2g and 3g technologies now.

In such circumstances, why should I be compelled to pay for termination charges of IUC if some telecom companies don't want to make their system 4g or 5g. I pay for data plans which includes unlimited voice without extra cost. Since telecom companies are not investing in their networks to upgrade it, it is imperative that such telecom companies should absorb the cost of termination of calls on their network.

In today's scenario, when technologies exist for transmission and termination of voice calls without any cost, then why should any termination or transmission cost be provided to any telecom company. These costs have to be technologically agnostic so that cost for exercising choice of continuing old expensive technology is borne by the company which is making this choice.

TRAI needs to step aside without taking sides and providing support to any technology. This is the best way to allow most competent technology to prosper and let inefficient technologies fade away.

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