

## उपभोक्ताओं के अधिकारों का सजग प्रहरी उपभोक्ता मार्गदर्शन समिति 'उमस' जोधपुर उपभोक्ता भवन सेक्टर ९ व 12 के मध्य एच.पी.बिल्डिंग के पास चौपासनी हाउसिंग बोर्ड जोधपुर ८ राजस्थान



उपभोक्ता संगठन समूह के रूप मे भारतीय दूरसंचार विनियामक प्राधिकरण [TRAI] नई दिल्ली से पंजीबद्व उपभोक्ता संगठन समूह के रूप मे पेट्रोलियम एवं प्राकृतिक गैस विनियामक बोर्ड [PNGRB] नई दिल्ली से पंजीबद्व भारतीय मानक ब्यूरो नई दिल्ली द्वारा उपभोक्ता संगठन के रूप मे राज्य स्तरीय पंजीबद्व [BIS]

Letter No. 1706/2018

Dt.24 Oct.2018

To.

Resp. Advisor Networks, Spectrum and Licensing TRAI New Delhi

## Sub- COMMENTS ON Draft Telecommunication Mobile Number Portability (Seventh Amendment) Regulations, 2018

Resp.Sir,

Above cited subject UMAS Jodhpur Rajasthan send comments of Draft Telecommunication Mobile Number Portability [ Seventh Amendment] 2018 our views in this regards are as follows – **Suggestions/ Comments** 

1 MNP or mobile number portability, allows you to switch your mobile phone operator from one mobile phone network provider to another mobile phone provider and keep your existing mobile phone number... Yes, you can keep your existing mobile phone number. This also applies if you are crossing states across the country (moving Telecom Circles). You can switch your mobile phone operator or stay with the same operator in another state. This will prevent you from incurring roaming charges.

TRAI's work in draft regulation of MNP is really appreciated & huts off for this great innovation in MNP process, some highlights are reduce the validity of UPC code from 15 days to 48 Hour; withdrawal of porting request; delivery of UPC CODE; reduction of time in porting process; reconnection of Mobile number under NDP request; new technologies in MNP process etc.

1. Porting time may short from 7 days to 1 Day.

2. Porting Charges payment to MNP Service Provider (MNPSP) may according

to slab charges & it may be reviewed in every quarter.

2. Porting Process steps may be able to check by the consumer on a Online

Portal by Using his mobile number or may intimate to consumer via SMS.

4. The Porting Process, Porting Time & Porting Fees are the most

important factors in smoothly implementation of MNP, so above may widly

spread in consumers &its should be simple in manner/ process.

UMAS strongly agree with TRAI's innovation in whole MNP Process.

I, strongly Favor the Seventh Amendment of "Draft Telecommunication

Mobile Number Portability (Seventh Amendment) Regulation, 2018.

Copy- Adv.MN, TRAI New Delhi

Yours faithfully,

(Liyakat Ali) Secretary UMAS

**CAG Member TRAI**