

E-mail: fedservorg@gmail.com

Mobile: 94431 56100

FEDERATION OF CONSUMER AND SERVICE ORGANIZATIONS

Promoted exclusively to deal with the pressing issues..

(Regd. No.CAG/01/2016 as a Consumer advocacy group with TRAI)

No.5, 4th Street, Lakshmipuram,
Tiruchirappalli – 620 010. T.N. State .

The Secretary,
Telecom Regulatory Authority of India,
New Delhi – 110 002

25.09.2019

Kind attention to: Sh. Asit Kadayan, Advisor
(QoS),

Sir,

Sub: **forward our Comment on Consultation Paper on Duration of alert for called party – reg:**

We respectfully submit our view on above consultation paper for your kind perusal and necessary consideration in the interest of Consumer at large:

1. The duration of call alert may different among consumers, the normal time may fix as 15 seconds and reduction and increase of the time will be choice of consumers.
2. The ringtone may differ or fix for commercial calls.

Considering the interest of subscribers, the above suggestions may be taken to account. ..

Thanking You,

Yours Sincerely,

M. Sekaran.
President.
Registered CAG with TRAI