

TELECOM REGULATORY AUTHORITY OF INDIA

TRAI conducted Seminar on “Information, Protection and Rights for Telecom Consumers in Digital Era” at Shimla (Himachal Pradesh)

New Delhi, 21 June, 2019: TRAI organized a seminar on “Information, Protection and Rights for Telecom Consumers in Digital Era” on 18th June 2019 at Indian Institute of Advanced Study, Rastrapati Niwas, Shimla.

2. The seminar was attended by Senior officers of TRAI, Department of Telecom, research scholars from Indian Institute of Advanced study, Telecom Service Providers, Consumer Advocacy Groups, academia and consumers.

3. Dr. R.S Sharma, Chairman, TRAI delivered keynote address on the occasion. He spoke about transformational effects due to digital technologies, importance of Aadhaar and its benefits in various applications such as digital payments, implementation of various schemes of the Government for effective distribution of subsidies etc. He also highlighted various consumer protection initiatives taken by TRAI for telecom consumers viz net neutrality, Privacy, Security and Ownership of the Data in the Telecom Sector etc.

4. Prof. Makarand R Paranjape, director of Indian Institute of Advanced Study, in his special address complemented TRAI for various initiatives in telecom sector especially in area of tariffs due to which the telecom tariff in India is the lowest in the world. He highlighted about growth of mobile services and its utility as compared to landline services.

5. Speakers from TRAI, Punjab Engineering College, National Payment Corporation of India (NPCI), consumers and Non-Governmental Agencies participated & delivered presentation in the seminar. The speakers on the occasion deliberated upon wide range of consumer centric issues, opportunities and challenges in the digital technologies, secured digital payments, tools & consumer centric regulations in digital age etc. Participants have also been made aware about cyber security issues, ways and means of protection from cybercrimes.

6. For further details, Shri Sanjeev Banzal, Advisor (CA&IT), TRAI may be contacted at Telephone: 011-23210990 or email ID: advisorit@trai.gov.in.


(S.K. GUPTA)
Secretary (TRAI)





